



Holymead Primary Code of Conduct for Visitors, Parents and Carers

We encourage partnerships with our parents and carers, and work hard to maintain mutual respect and recognition of shared responsibility for the children.

The code of conduct for visitors to school is that of mutual respect for school staff and children. Included in this is respect for school property and other visitors.

The school expects visitors, parents and carers to adhere to the rights respecting ethos of the school and

- Understand that parents/carers and teachers need to work together for the benefit of children
- Demonstrate in their own behaviour that all members of the school community should be treated with respect
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue
- Deal with their own child's behaviour, especially where it could lead to conflict
- Approach school staff to help resolve issues and follow the school's complaints' policy
- Avoid using staff as threats to admonish children

In order to support a peaceful and safe school environment the school does not tolerate:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, office or other area of school grounds.
- Loud or offensive language, swearing, cursing or displaying temper
- Threatening to do actual bodily harm to a member of school staff, governor, visitor, parent/carer or pupil
- Damaging or destroying school property
- Sending abusive or threatening emails, text/voicemail/phone messages or other written communication
- The inappropriate use of cameras/mobiles for recording purposes
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/carers/staff at the school on social media sites
- The use of physical aggression towards another adult or child. This includes physically punishing your own child – the school does not tolerate the use of physical aggression towards another adult or child
- Chastising someone else's child
- Smoking, including e-cigarettes or consuming alcohol or drugs whilst on school property

We thank our visitors for observing this

Abusive or aggressive behaviour towards staff, other parents/carers or visitors will not be tolerated. All members of the school community have a right to expect that their school is a safe place.

If the parent's/carer's/visitor's behaviour is unreasonable, permission for them to be on the school premises may be withdrawn.

Policy Reviewed; 16.2.22

Unicef Article 19 – Children have a right to be protected from harm